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ServiceNow

ServiceNow-CIS-EM

Certified Implementation Specialist - Event Management



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Question: 24

Which attribute is responsible for de-duplication?

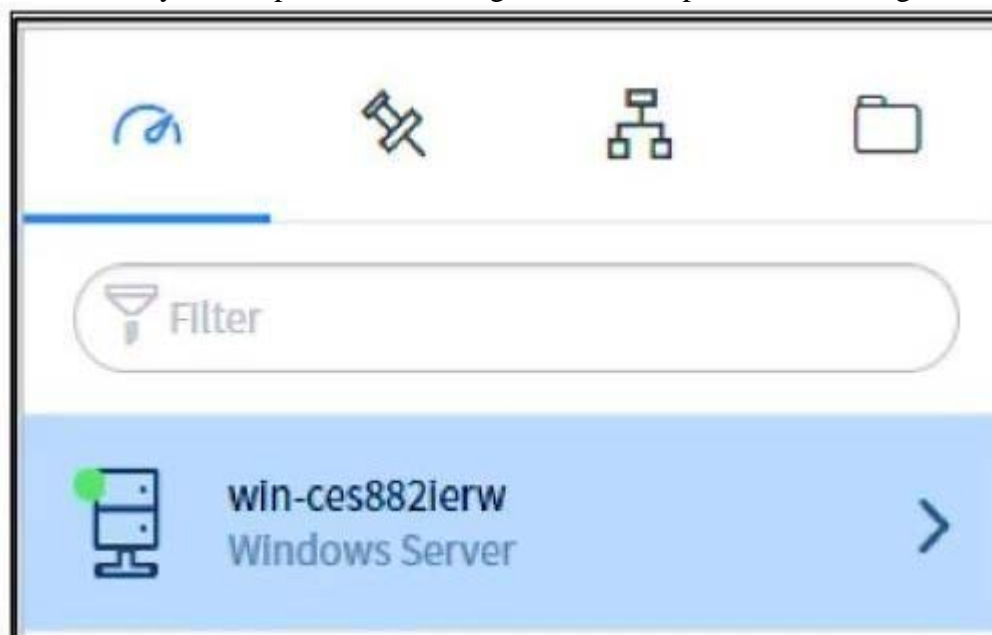
- A. **Metric_name**
- B. **Message_key**
- C. **Short_description**
- D. **Additional_info**

Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/reference/r_EMBestPractice.html

Question: 25

How would you interpret the following data in the Operational Intelligence Insights Explorer?



- A. win-ces882ierw is one of your hottest Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately
- B. win-ces882ierw is one of your hottest Configuration Items (CIs), but is currently experiencing a low probability of anomalies
- C. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately
- D. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs), but is currently experiencing a low probability of anomalies

Answer: D

Question: 26

What would you use to define the monitoring sources allowed to communicate with the ServiceNow instance for Operational Intelligence?

- A. **Metric Registration**
- B. **Metric Config Rules**
- C. **Metric Type Actions**
- D. **Metric to CI**

Answer: C

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/operational-intelligence-overview.html>

Question: 27

The value of the Alert Priority score is a composite of what?

- A. The value of the alert's category and its relative weight**
- B. The value of the alert's category and its Priority Group**
- C. The value of the alert's Severity and its Priority Group**
- D. The value of the alert's Severity and its relative weight**

Answer: A

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html>

Question: 28

What type of system can a MID Server can be installed on?

- A. OpenVMS System**
- B. Microsoft Windows Server**
- C. Linux System**
- D. Microsoft Windows Desktop**
- E. Any system inside the customer firewall**
- F. Mac OS X System**

Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/mid-server/reference/r_MIDServerSystemRequirements.html

Question: 29

What would be the primary use case for creating Javascripts in Event Management?

- A. To create a customized pull connector to retrieve events on behalf of an event source**
- B. To automatically populate the Configuration Management Database (CMDB)**
- C. To parse a nodename out of your raw event data in an event rule**
- D. To run as part of a remediation workflow for IT alerts that fail to execute**

Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMCreateCustomConnectorDefinition.html

Question: 30

When creating an alert management rule, where would you specify a workflow to resolve a given condition?

- A. From the Remediation tab**
- B. From the Actions tab**
- C. From the Launcher tab**
- D. In the Related Links section**

Answer: A

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/create-alert-management-rule.html>



SAMPLE QUESTIONS

*These questions are for demo purpose only. **Full version** is up to date and contains actual questions and answers.*

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